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BBAindEC507C

Seat No: _____

B.B.A. Semester - 5 (CBCS) Examination

Oct/Nov. - 2018

**HUMAN RESOURCE GROUP: MANAGEMENT OF INDUSTRIAL RELATIONS
(ELECTIVE)**

Time: 2:30 Hours

Marks: 70

Instructions:

1. All questions are compulsory.
 2. Figures to the right indicate marks.
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Q-1 Define industrial relations and write a detailed note on factors affecting industrial relations. (14)

OR

Q-1 What is industrial relations? Explain its approaches.

Q-2 Define the term industrial Dispute and describe forms of industrial Disputes. (14)

OR

Q-2 What are the methods to solve the Industrial dispute? Describe in detail.

Q-3 Describe the features of the payment of wages Act 1936 and the minimum wages Act 1948. (14)

OR

Q-3 Narrate the provisions of the factories Act 1948.

Q-4 Define worker's participation in management. Describe its forms. (14)

OR

Q-4 Write short note on.

(1) Quality circles

(2) Employee empowerment

Q-5 What do you mean by trade union? Describe problems of trade union in India. (14)

OR

Q-5 What is the concept of collective bargaining? Describe forms of collective bargaining.
